

Payment rules

Payment system accepted: Visa Inc, MasterCard WorldWide.

To pay for goods by credit card when placing on order in the online store, choose a payment method: by credit card

When you pay by credit card, payment is processed on the bank's authorization/login page, where you need to enter your credit card details.

1. Type of card
2. Number of card
3. Card expiry date
4. Card holder name
5. CVC2/CVV2

If your card is connected to the 3D-Secure service, you will be automatically redirected to the page of the bank that issued the card for authentication.

For information on the rules and methods of additional identification check with the bank that issued the card to you.

The international PCI DSS security certificate guarantees the security of processing Internet- payments through a bank payment gateway. Information is transmitted using SSL encryption technology. This information is not available to unauthorized persons.

Tips and tricks on the necessary security measures for payments using a bankcard:

1. Take care of your credit card the same way you save cash. Do not forget them in a car, restaurant, shops, etc.
2. Do not give your full credit card number over the phone to any person or company
3. Always have a phone number for emergency contact with the bank that issued your card, in case of loss, immediately contact the bank.
4. Enter the card details only when making a purchase. Never indicate them for any other reason.

Purchase returns

The procedure for the return of goods is regulated by article 26.1 of the federal law «On Protection of Consumer Rights».

- The consumer has the right to refuse the goods at any time prior to its transfer, and after the transfer of goods within seven days;
- Returning goods of reliable quality is possible provided that its product presentation, consumer properties, and a document confirming the fact and conditions of purchase of the specified product;
- The customer does not have the right to refuse a good quality product having individually defined properties if the specified product can be used exclusively by the person who purchases it;
- If the consumer refuses the goods? The seller must return to him the amount paid by the consumer under the contract, excluding the seller's expenses for the delivery of returned goods from the consumer, not later than ten days from the date the consumer submits the relevant requirement;

Service cancellation

The consumer's right to terminate the service contract is regulated by article 32 of the federal law "On the Protection of Consumer Rights"

- The consumer has the right to terminate the contract for the provision of services at any time by paying a part of the price to the contractor in proportion to the part of the service that was provided before the notice of termination of the contract was received, and reimbursing the contractor for the expenses incurred so far to fulfill the contract, if they not included in the indicated part of the price of the service;
- The consumer, upon detection of deficiencies in the provided service, has the right, at his choice, to demand:
 - Gratuitous elimination of deficiencies
 - Corresponding price reduction
 - Reimbursement of expenses incurred by him to eliminate deficiencies on his own or by third parties
- The consumer has the right to make claims related to the shortcomings of the provided service, if they are discovered during the warranty period, and if it is absent within a reasonable time, within two years from the date of acceptance of the provided service
- The Contractor is responsible for the shortcomings of the service for which the warranty period is not established, if the consumer proves that they arose before it was accepted by him or for reasons arising up to this point